

Reference Exchange Day 5/29/20 Minutes

Attendees:

Allie Stevens, Janice Weddle, Shawna Thorup, Lisa Fuller, Karen Pruneda, Leisa Horness, Pamela Meridith, Susie Kirk, Ron Russ, Alyssa Eller, Amy McGohan, Lacy Wolfe, Chelsea Young, Daniel Klotz, Nithin Lakshmana, Sue Hutchison, Tina Bell, Jessica Riedmueller, Alicia Jones, Margaux Burlison, Aly Rattler, Melissa Freiley, Lauri Wilson, Dominique Briggs, Jean Waldrop, Jodie Borgerding, Michael Strickland, Anna Leinweber, Allison Floyd, Sarah Loch, Pamela Meridith, Leslie Rewis, Clare Graham, Mary Carson, Erin Gray, Lara Webster, Sherry Eskridge, Lavioris Martin, Brenda Miner

Meeting came to order at 9:15 AM.

Old Business:

Approval of minutes from 9/28/19 meeting.

New Business:

RISD has submitted two sessions for the ArLA Virtual conference - Search Engines & Algorithms and co-sponsoring w/ TYCRT success and failures of 3 academic libraries in pivot to online instruction. Call for people to help with the Search Engines presentation.

Discussion of new ArLA “communities of interest” and how that may affect RISD going forward.

Meeting adjourned at 9:32 AM

Reference Exchange Day began at 9:45 AM with approximately 50 attendees.

Flash Panel: Virtual Reference Services

- Email: Lacy Wolfe, Henderson State University
- Chat & SMS Text Messaging: Nithin Lakshmana, NorthWest Arkansas Community College
- Online Pathfinders: Jessica Reidmueller, University of Central Arkansas
- Phone, FaceTime, & Zoom: Allison Floyd, Janie Darr Elementary School
- Beanstack: Sarah Loch, Springdale Public Library

Breakout Rooms: What changes have you made, or will you make to reference service as a result of the pandemic?

Online companion to RED at <https://library.nwacc.edu/RefX2020>.