ARKANSAS LIBRARY ASSOCIATION
2000
ANNUAL CONVENTION

October 7 - 10, 2000

Holiday Inn & Northwest Arkansas Convention Center
Springdale, AR
FEATURED SPEAKERS

William R. Gordon became executive director of the Chicago-based American Library Association (ALA) on March 1, 1998. He is the association's 21st chief executive since Melvil Dewey created the top post of "secretary" in 1879, three years after the association was founded. Gordon previously headed the Prince George's County Memorial Library System in Hyattsville, Md. (1977-98). During his tenure, the system received 10 National Association of Counties Awards. Nine new branches were built and a library foundation established. He also served as director of the Arrowhead Library System in Virginia, Minn.; the Pocatello (Idaho) Public Library, the Southeastern Idaho Public Library Agency, also in Pocatello; and as assistant director of the Renton (Wash.) Public Library. A native of Kansas, Gordon holds a bachelor's degree from Baker University in Baldwin, Kan., and master's degree in library science from the University of Denver. The largest library organization in the world, the American Library Association has 56,000 members, who are primarily librarians, but also trustees and other library supporters. Its mission is to promote the highest quality library and information services for the American people.

Crescent Dragonwagon is the author of 40 books, including children's books (Half a Moon & One Whole Star, a Coretta Scott King Award-winner), cookbooks (Dairy Hollow House Soup & Bread, a Julia Child Award nominee which has sold over 260,000 copies), and novels (The Year It Rained, a New York Times Notable). She has also written for periodicals ranging from Cosmopolitan to Fine Cooking. With her husband, Ned, she co-founded Dairy Hollow House, a country inn and restaurant in the Ozark Mountains. The two closed the inn in 1998 to found the nonprofit Writers' Colony at Dairy Hollow.

Ned Shank, a historic preservationist by training, has published numerous essays in that field, the most recent being "Alive in a Living Historic District," which appears in the book Sentinels of History. His first children's book, The Sanyasin's First Day, was published this year by Marshall Cavendish. The former co-owner/innkeeper/maitre d' at Dairy Hollow House, the Eureka Springs, Arkansas, country inn and restaurant, Shank is currently Executive Director of the Writers' Colony at Dairy Hollow, a nonprofit offering temporary residency - fellowships to working writers, which supports and protects their creative time.

Mim and Mary began their storytelling career 15 years ago when they were working together as Children's Librarians at the Fayetteville Public Library. After years of practice they put together a presentation of Arkansas folklore, songs, and dance. They began working with ARTS LIVE! and the Center for Arkansas and Regional Studies taking their Ozark tales around the state.

Mim Heinrichs grew up in the Ozarks listening to the tales and gossip of her Grandmother's quilting circle. She would lay on the hardwood floor under the quilt, listening to stories and watching the needles weave patterns in the fabric. Mim has worked as a teacher in a Hawaiian prison, a librarian in the public library system, and is now teaching Spanish at Fayetteville High's East Campus. She is also a professional Irish step dancer.

Mary Loots grew up in Texas where her Grandfather told her tales of his work driving the mail wagon for the turquoise mine. Mary moved back to the land when she was 19 years old where she and her husband raised goats, sorghum, and a family in the Ozark mountains. Nights were spent on Chester Gray's porch listening to his stories while he rolled his cigarettes. After years of no electricity or running water Mary and her family moved back to the city where there were schools and libraries and flush toilets! She is now a permanent fixture at the Fayetteville Public Library in the Children's Department.
“A tisket, a tasket, a reprise of theme baskets” describes the fundraiser to be held at the association’s 2000 annual conference with proceeds to benefit the association’s political action committee. Last year’s entertaining event proved to be one of the highlights of the annual conference for those in attendance, whether they were winning bidders or not.

The association’s political animals finally succumbed to the numerous pitiful pleadings sent our way from association members who were practically begging us for a repeat opportunity to donate money to ALAPAC by bidding outrageous amounts of money for the juicy baskets of goodies offered by their colleagues. Well, okay, that might be stretching the point - but people did tell us they enjoyed the basket auction and we were asked to do it again. Never shy about taking people’s money, we ALAPAC’ers agreed to coordinate yet another basket feast for the 2000 conference.

Guidelines are the same as last year. Any person, group or library can submit a basket of any size, stocked full of miscellaneous items organized around any theme. The originality of last year’s themes was truly amazing.

Once again, prize ribbons will be awarded to winning baskets in a variety of categories as selected by our illustrious (?) judges, who are subject to bribes if you just have to win a ribbon. Your bribery check to ALAPAC will have to be really generous though.

Want to contribute a basket? Call Bob Razer (510)-918-3036 or email rleslie@calslib.ar.us to announce your intentions so that we know how many baskets to plan for.

Remember, no basket is too small (or too large).

All income from basket sales will help the library cause in the political wars.

(P.S. – notes about the baskets we send others when we feel a need, continue to come our way: “Thanks so much for the “House Warming” basket you sent. Bill was especially appreciative of the grits and greens. These people don’t even know what those are! Best regards – Hillary”)

If you didn’t donate to the scholarship fund while renewing your membership, don’t fret! You will have plenty of opportunity at the conference.

The scholarship committee is hoping for a repeat performance of last year. David Glick and his committee members have arranged for one lucky individual to win lodging and accommodations for four persons for three days and two nights at the fabulous Fairfield Bay Resort.

All it takes to enter the drawing for this weekend get away is a five dollar donation to the ALA scholarship fund. Any ALA member who has already donated five dollars to the fund, through the membership form, will be automatically entered in the drawing. Every five dollars donated is worth one entry.

Committee members will also be selling books by Arkansas authors Crescent Dragonwagon and Ned Shank. Every book purchased is worth one entry into the drawing.

The election of the 2001 Arkansas Library Association Executive Officers will take place at the Convention. If you don’t receive a ballot in your registration packet, make sure you ask the association staff for one! This year there will be competition for the officer positions so before you vote, take time to get to know the candidates!
You asked for him and you got him! Back by popular demand is Gold Strike Casino's Training Manager Gary Talley. Last year Mr. Talley addressed ArLA members speaking to the issues of responsible hiring and sexual harassment. This year, Gary will lead a four-hour pre-conference revisiting those same issues and touching upon other management issues including staff evaluations. For more information, read on!

**Responsible Hiring** - The most successful leaders have discovered that questions which ask a candidate to describe specific behaviors in specific situations give a much clearer picture of actual job performance. If someone has been successful at resolving customer problems in the past, they will likely be successful in the future. Learn the entire process of hiring from the first step of “identifying an unmet need” to developing an interview guide.

**Sexual Harassment** - sexual harassment is defined as “unwelcome and unwanted” sexually related behavior and, while this may seem clear to many, the courts have interpreted this many different ways. Learn why it is important to talk about sexual harassment with your employees.

The pre-conference will begin at noon and will include a box lunch. The cost is $50.00 for ArLA members and $65.00 for non-members. Not to worry if you are a Razorback ticket holder, you’ll be out in plenty of time for the game!
Sunday
October 8, 2000

Registration
10:00 a.m. - 5:00 p.m.

ArLA Board Meeting
10:00 a.m. - 11:30 a.m.

General Session I - Bill Gordon, Executive Director of the American Library Association
1:00 p.m. - 2:15 p.m.

Concurrent Sessions
2:30 p.m. - 3:45 p.m.

Customer Service Training: Theory or Staff “War Stories”
Speaker: Frances Morgan, CALS Training Coordinator
Sponsor: Arkansas Library Association Conference Committee Discussion of alternate approaches to training library staff members on customer service skills. Program will include CALS experience regarding use of a professional facilitator as well as feedback from CALS staff and revisions of training technique.

Storytelling from A to Z
Speaker: Mary Loots, Fayetteville Public Library & Mim Heinrichs, Fayetteville High School
Designed for elementary level school and public librarians, this program will teach storytelling techniques for all levels of abilities. From the basics of storytelling to the more advanced, participants will learn ways to incorporate puppets, hand games, songs and even string stories into storytelling.

Library Advocacy Now! Arkansans Can’t Wait!
Speaker: Elizabeth Bingham
Sponsor: Trustees Division Librarians, trustees, friends, and everyone who cares about the future of Arkansas’ libraries will learn how to help make the voice of librarians and library users heard throughout the state; mobilize citizen support; and be an effective spokesperson and legislative advocate for libraries. Program will be followed by business meeting.

Net Library
Speaker: Jeff Downing
Sponsor: Arkansas Library Association Conference Committee Demonstration of Net Library

ARHealthLINK: A Consumer Health Resource for Arkansas
Speaker: Mary Ryan, UAMS Library Director & Susan Steelman, UAMS Coordinator of Library Outreach
Sponsor: College & University Division This presentation will discuss the development of ARHealthLINK, the web site created by the Arkansas Consumer Health Information Network. It will include training on how to use the web site as well as resources linked to the web site, such as MEDLINEplus and PubMed.
This session will be of interest to public librarians and anyone else with an interest in consumer health information resources. Program followed by business meeting.

Faculty Grant Proposals for a one time book fund: a case study at the University of Arkansas Libraries.

**Speaker:** Marilyn Rogers, U of AR Head of Serials Department; Lutishoor Salisbury, U of AR Agriculture and Life Sciences, Computer Sciences and Mathematics Librarian & Usha Gupta, U of AR Physics & Chemistry Librarian and Head of Periodicals

**Sponsor:** Reference Services Division

We will introduce the collection development procedures at the University of Arkansas Libraries at Fayetteville. The procedures used to allocate funds for a one time book grant of $100,000, which was over and above the normal book allocations, will be discussed. This will include an overview of the processes of establishing criteria for allocating the book grants, mechanisms for requests for proposals, and evaluation and selection of the proposals. In addition, we will present a detailed analysis of the proposals submitted by the faculty. Program followed by business meeting.

**2000-2001 Charlie May Simon Books Overview**

**Speaker:** Lloyd Harris, Perma-Bound Books Sales Representative

**Sponsor:** Arkansas Library Association Conference Committee

A brief overview of all fifteen Charlie May Simon Books for the 2000-2001 school year. Participants will be provided free overview documents and related materials on library books.

**Grand Opening of the Exhibits**

**Awards/Trustee Banquet - Guest Speaker - Senator David Pryor**

**New Members Reception**

**Monday October 9, 2000**

**Registration**

**Exhibits Open**

**Breakfast in the Exhibits**

**AAPL Meeting & Elections**

**Concurrent Sessions**

**Multicultural Books**

**Speaker:** Jenny Petty, Ph.D., Coordinator of Library Science and Library Development at Southwest Missouri State University

**Sponsor:** Children’s Services Roundtable
Go global! This program will be a multicultural book talk with Jenny Petty, featuring books from cultures and countries around the world. Program followed by business meeting.

Sharing On-Line Catalog Resources
Speaker: Janet Berry, Coordinator of Cataloging Services at the Arkansas State Library; Lynn Ewbank, Photo Archivist at the Arkansas History Commission; Tim Holtoff, Librarian at the Arkansas Supreme Court Library & Susan Goldner, Technical Services Librarian at UALR/Pulaski County Law Library
Sponsor: Special Libraries Division
This program will discuss the joys and pitfalls encountered in two cooperative projects. Program followed by business meeting.

Electronic Book Acquisition
Speaker: Renee LeBeau-Ford & Frances Hager both of ATU Pendergraft Library
How to use the internet to purchase books for your library. There are many sites that will allow your library to set up an account and use purchase orders for book purchases.

Virtual Special Collections?!
Speaker: Andrea Cantrell, Head, Research Services, Special Collections Division, University of Arkansas.
Sponsor: Arkansas Library Association Conference Committee
This program will introduce participants to research materials and services offered by the Special Collections Division of the University of Arkansas Libraries, Fayetteville. Highlights include a virtual tour and exhibit, as well as a discussion of practical issues involved with digitizing collections and finding aids.

Diversity in Libraries - Theories to Action
Speaker, Necia Parker-Gibson, Social Sciences Librarian and Library Instruction Coordinator at U of AR.
Sponsor: Arkansas Library Association Conference Committee
Librarianship as a profession has to attract new and diverse members in order to survive in the developing culture. The importance of selection and retention of people of color and other identity groups, and some criteria for how to make that happen, will be presented. The presentation will be drawn from content from the Big Twelve Diversity in Libraries conference, of April 3-4, 2000, and other materials.

Securing and Troubleshooting
Windows in a Public Access Environment
Speaker: Mary C. Martin, Computer Technical Services Librarian, Fort Smith Public Library
Sponsor: Arkansas Library Association Conference Committee
Along with the many benefits of providing computers for public use in libraries, there is also the problem of keeping users from doing anything destructive - either by accident or intent. This workshop will show how to set up public access security policies using System Policy Editor and the registry. Discussion will involve troubleshoot-
ing, where to get help, and a few ways to lock down Windows 95/98 public access machines.

2000-2001 Arkansas Diamond Award Books Overview
Speaker: Lloyd Harris, Perma-Bound Books Sales Representative
Sponsor: Arkansas Library Association Conference Committee
An overview of all sixteen Arkansas Diamond Award books for the 2000-2001 school year. Participants will be provided free overview documents and related materials on library books.

Concurrent Sessions

Notes from a Passionate Writer-Reader
Speaker: Crescent Dragonwagon
Sponsor: Arkansas Library Association Conference Committee
How do reading, writing and books shape and reflect a life? Where and how does the act of reading intersect with writing? Touching on her work in non-fiction, children's literature and other genres, as well as her experience as the daughter of writer/editor Charlotte Zolotow and writer Maurice Zolotow and as co-founder of the Writers' Colony at Dairy Hollow, Crescent Dragonwagon—a passionate library user—will talk about the artistic and practical search for individual voice and proper form; the choices, demands and directives of the work itself, as well as those of publishers and readers.

Using OCLC's CORC to Catalog Internet Resources
Speaker: Ramona Madewell, Cataloging Library Liaison Officer for Amigos Library Services
Sponsor: Resources & Technical Services
This program will offer a description of OCLC's CORC (cooperative online resource catalog) project, a live demonstration and a chance to have questions answered by an AMIGOS representative.

Peculiar Public Access:
Guidelines for Internet Use in Partly Public Libraries
Speaker: Laura Shoman, Information Specialist & Paralegal for Hill Gilstrap Perkins & Warner, Ava Hicks, Assistant Librarian at the Arkansas Supreme Court Library.
Sponsor: Special Libraries Division
Government-funded libraries such as law, medical, academic and government agency libraries have a specific community they are directed to serve. They are open to the public, yet the general public are not their primary patrons. Can these libraries limit public Internet access? Is an Internet Use Policy the answer? What factors and “community standards” are relevant in developing a policy? Employee related Internet access and the role of the special librarian in formulating policies will also be discussed.

Stress
Speaker: Ed Mink
Disaster Prevention, Preparation & Recovery Plan: The Disaster Prevention, Preparation & Recovery Plan:

**Speaker:** Frances Morgan, CALS Disaster Assessment and Recovery Team Leader

**Sponsor:** Arkansas Library Association Conference Committee

Discussion of the process of putting a disaster plan in place, from the “ideas” stage to distribution of recovery supplies and staff training.

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**Surfin’ for Cousins - Genealogy on the Internet**

**Speaker:** Tracey Converse, CALS Webmaster

**Sponsor:** Arkansas Library Association Conference Committee

In-depth look at what information about genealogy can be found on the Internet and how you can help your patrons locate their family (for the novice genealogy clerk).

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**Multi Type Library Resource Sharing: The Millennium Project in Central Arkansas**

**Speaker:** Kay Bland, Director of Libraries & Information Technologies, Pulaski County Special School District

**Sponsor:** Arkansas Library Association Conference Committee

Panel of University, Public, Special and School Library users of Innovative Interfaces Automation Software will discuss their resource sharing ideas. Resources are not limited to materials, but also include implementation planning ideas and procedures. Multitype libraries in Fayetteville have previously implemented the software and have provided guidance to those in central Arkansas who needed it.

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**Break**

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**Concurrent Sessions**

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**The Author’s First Book, The Sanyasin’s First Day: The Story Behind the Story**

**Speaker:** Ned Shank

**Sponsor:** Arkansas Library Association Conference Committee

What was the rotund man in the orange robe doing in that bakery in South India—and how on earth did first-time children’s author Ned Shank come to be writing about him? Learn how a single glimpse led Ned to the story of a schoolboy, a plumber, a farmer, a housewife, a traffic policeman, and, yes, a quiet orange-robed Sanyasin, who indirectly touches all their lives. And while this small, busy rural Indian village may be far from Ned’s home in Arkansas, some things are universal: lives intersect, sometimes mysteriously, and first days are filled with unknowns that must be faced.

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**To Proxy or Not To Proxy: Alternatives to Filtering Software**

**Speaker:** Lynette Jack, CALS Manager of Computer & Network Services

**Sponsor:** Arkansas Library Association Conference Committee

The debate over filtering public access to the Internet continues...
ignite passions. A viable alternative is to proxy access. Discussion will involve the use of a Linux proxy server to block challenged websites and monitor usage. Guidelines for setting up and using Linux will be provided.

**Teamwork and Flexibility in the Library**

**Speaker:** Ann Wilson, Public Services Coordinator, ASU Dean B. Ellis Library  
**Sponsor:** Paraprofessional Division  
For years we have heard about the “technology wave of the future”. The future is now upon us. As our libraries strive to find ways to meet the needs of an information society, organizational change can be the answer. In the academic library, teamwork and flexibility involving both librarians and support staff is one such change that works. Program to be followed by business meeting.

**Surfin’ for Cousins - Genealogy on the Internet**

**Speaker:** Tracey Conver, CALS Webmaster  
**Sponsor:** Arkansas Library Association Conference Committee  
In-depth look at what information about genealogy can be found on the Internet and how you can help your patrons locate their family (for the novice genealogy clerk).

**Government Documents on the Web**

**Speaker:** Don Batson, Reference Librarian at University of AR - Mullins Library  
**Sponsor:** Reference Services Division  
CIS Databases

**Web Site Evaluation for Students**

**Speaker:** Karen Fraser  
**Sponsor:** Arkansas Library Association Conference Committee  
During this session, participants will examine criteria for evaluation of webbased resources as creditable sources for writing papers and the like. Also, information regarding documentation of electronic resources will be covered.

**Accessing Equipment Needs for Digitization Projects**

**Speaker:** Bill Walker, Imaging Field Service Officer, Amigos Library Services  
This presentation will provide an overview of the technical infrastructure required in every step of the “digitization chain,” a term coined by Anne Kenney and Oya Rieger in their books and workshop, Moving Theory into Practices: Digital Imaging for Libraries and Archives. Attendees will receive guidelines for every step of the digitization process, from scanning to displaying the images.

**Lunch with Crescent Dragonwagon**

In Crescent Dragonwagon’s Bat in the Dining Room, only one person—a small girl—is able to hear “from just the way it moved” the trapped bat’s “terrified cry.” How do books and writing give voices to those
who are mute—and call us to conscience and awareness? How does their dissemination—through discerning librarians, gatekeepers to the worlds without number found in literature—change the world, a person at a time? Crescent Dragonwagon will address these questions and share with ArLA members information about the project she and Ned Shank have started, the Writers’ Colony at Dairy Hollow.

Desserts, Door Prizes and Book Signing in the Exhibit Hall

Concurrent Sessions

Property Tax Update
Speaker: Bobby Roberts
Sponsor: Arkansas Library Association

Cleaning Out the Catbox - Building and Maintaining a Library Website
Speaker: Tracey Converse, CALS Webmaster
Sponsor: Arkansas Library Association Conference Committee
Overview of building and maintaining a library website from the planning stages to the maintenance and upkeep.

An Introduction to the Census State Data Center Network, Including the Partners, Products and Networks
Speaker: Sarah Breshears, Director of the State Data Center, Institute for Economic Advancement, College of Business Administration, UALR.
Sponsor: Government Documents Roundtable
A discussion of Census 2000 with a proposed timetable for release of products. A presentation on the uses of a Geographic Information System for conveying information through maps. A look at the products and services of the Children’s Research Center, especially those used in grant proposals, and an overview of the Institute for Economic Advancement and the many services available from the researchers, including surveys, econometric forecasting, demographic studies, and customized training. Special attention will be focused on how professional librarians can utilize these products and services in a library setting to help individuals and patrons from small businesses, nonprofits, schools and churches.

Add Impact to Your Digital Library Projects with Digital Sound
Speaker: Allen Benson, Director of Library Services, ASU Mountain Home
Sponsor: Information Technology Roundtable & Two Year Colleges Roundtable
Learn how to create and edit digital audio files and how to convert analog recordings to digital format. Explore various applications for digital audio in Web publishing and digital library projects.
Arkansas Children’s Literacy Festival: New concept of Charlie Mae Simon/Diamond Book Awards

Speaker: Kay Bland, Director of Libraries & Information Technologies, Pulaski County Special School District
Sponsor: Arkansas Library Association Conference Committee
This concurrent session will give attendees a brief overview of the history of the Charlie Mae Simon/Diamond book Awards and will promote the Second Annual Children’s Literacy Festival. Highlights of the first festival held in April of this year will be shown through a powerpoint slide show. The Arkansas Young Writer’s Award Program will also be featured. Any available handouts will be distributed.

Concurrent Sessions

Add Impact to your Digital Library Projects with Digital Video and Still Images

Speaker: Allen Benson, Director of Library Services, ASU Mountain Home
Sponsor: Information Technology Roundtable & Two Year Colleges Roundtable
Learn about digital still cameras and digital video cameras. Find out how to create and edit digital images and publish them on the web. Explore how these technologies can be used in building digital libraries.

Overview of Accelerated Reader

Speaker: Cora Ellsworth, Perma Bound Book Sales Representative
Sponsor: Children’s Services Roundtable
Everything you ever wanted to know but were afraid to ask. Really!
We promise!

Have a Heart: The Case For Romance

Speaker: Laura Shoffner, Harlequin Superromance author
Sponsor: Arkansas Library Association Conference Committee
An overview of the romance genre. What are its origins? Why is it so popular? Arkansas romance author Laura Shoffner (w/a Laura Abbot) takes you behind the scenes of this $1 billion dollar a year industry.

Baby Games

Speaker: Cheryl Jones
Sponsor: Foster incredibly loyal library users. Start programming for 4-18 month olds! Learn how to find and organize themes, songs and stories for babies and their caregivers. Lots of hand-outs to get you started!

State Library Project

Speaker: Jack Mulkey, Associate Director, Arkansas State Library
Sponsor: Public Library Division.
An update on the recent Public Awareness campaign, funded by the Arkansas State Library. Program followed by business meeting.
Reception at the Springdale Public Library

Dinner with Local Librarians - Look for signs at registration!

Tuesday
October 10, 2000

ArLA Breakfast with Amigos (open to all, but RSVP required)
Amigos Members and nonmembers alike are invited to start off their day with a hearty, full-course breakfast and information session. Following brief welcoming remarks, Amigos Executive Director Bonnie Juergens, will present a “State of Amigos” address. A comprehensive Amigos/OCLC update will highlight current Amigos training programs and distance education initiatives; OCLC’s FirstSearch, Electronic Collections Online, WebExpress and CORC services; and Amigos’ A-Plus group purchase program, offering discounts on electronic journals and books, citation and indexing/abstracting databases, and document delivery. Please make reservations by calling April Twomey at Amigos, 1-800-843-8482, or twomey@amigos.org by Friday, October 6th.

ArLA Business Meeting

Concurrent Sessions

Internet Filtering - Current Climate 2000
Speaker: Rick Peltz, Assistant Professor of Law - UALR School of Law
Sponsor: Intellectual Freedom Committee
An analysis of the current legal climate surrounding Internet Filtering. This session will examine legal issues on both the state and national level, recent court cases, and trends in filtering decisions. This program will provide a recap, a continuation, and a look at what’s new since last year’s popular session.

“So Still and Lonely”:
the Homesteader in Oral and Visual History.
Speaker: Jeannie M. Whayne, U of AR Associate Professor & Chair of the History Department
Sponsor: Arkansas Library Association Conference Committee
Kid and Della Abbott moved into the Arkansas Delta in the early twentieth century and experienced many hardships. They left a rich legacy of letters describing their encounters with a primitive environment, letters which when augmented with oral interviews and other sources of historical data provide a window on the world of early 20th century pioneers.
**Puppetry in Storytelling**

**Speaker:** Ann Lightsey, Children's Librarian at Jefferson County Library  
An hour long look at how to use puppets in storytelling.

**F.R.E.E. School**

**Speaker:** Grace Donoho, Director of Education at Jones Center for Families  
Sponsor: Arkansas Library Association Conference Committee  
The mission of FREE School is to provide no-fee educational and recreational opportunities by volunteers in the community. Family Recreational and Educational Enrichment activities are available for individuals, families, organizations and businesses in Arkansas. This session will highlight the many opportunities that FREE school provides.

**What Works in the Media Center**

**Speaker:** Jessie Pierce, Crystal Hills Magnet - Media Specialist  
Sponsor: AASLME  
This session will give an opportunity to discuss issues faced every day in the media center. Question and answer session to help make running the media center easier. Program followed by business meeting.

Stoytelling Lunch with Mim Heinrichs and Mary Loots
Hotel Information

The 2000 Arkansas Library Association Conference is being held at the Holiday Inn and Northwest Arkansas Convention Center in Springdale. Room rates start at $79.00. For reservations call 501-751-8300. Make sure to mention that you are with the Arkansas Library Association to receive the conference room rates. Make your reservations today, rooms are going fast!